

Last updated: 3rd March 2021

Slightly Steeper Approaches (SSA) Consultation Privacy Notice

This privacy notice tells you what to expect when Heathrow Airport Ltd (Heathrow) collects personal information about you when you complete the SSA consultation online survey. Heathrow is committed to protecting your personal information when it is supplied to Heathrow.

Whenever you provide such information, we are legally obliged to use your information in line with all applicable laws concerning the protection of personal data, including the General Data Protection Regulation (GDPR).

What information will we collect about you?

When you complete the consultation form, we will collect the following information about you:

- Name
- Email address
- Postcode
- Any other information you provide in the free text boxes.

How will Heathrow use the information it collects about me?

Heathrow will use your personal data to record accurately and analyse your response to the SSA Consultation.

The lawful justification for collecting and using your personal data is that Heathrow has a legitimate interest in doing so to conduct consultations in respect of its airspace change proposals.

Failure to provide mandatory data fields denoted by a “*” will mean that we will not be able to include your response in the consultation.

Your information will be stored and managed by the following recipients as part of the consultation process

- Heathrow Airspace Team
- Our consultant, TRAX International

We will keep your information within Heathrow and our trusted third parties except where disclosure is required by law, for example to government bodies and law enforcement agencies.

Your information is processed only in the UK and is not moved or transferred overseas.

How long will Heathrow keep my information?

Your information will be retained for a period of one year from the implementation date of SSA after which point it will be deleted.

Your information will be retained in a secure environment and access to it will be restricted according to the 'need to know' principle.

What rights do I have over my personal data?

Under the General Data Protection Regulation, you have the right to:

- Access your personal data by making a subject access request
- Rectification, erasure or restriction of your information where this is justified

- Object to the processing of your information where this is justified
- Data portability

To exercise your rights please contact the Heathrow Data Protection Officer using the following contact details:

By email to: privacy@heathrow.com

What if I find your response unsatisfactory?

Should you find our response unsatisfactory, you have the right to lodge a complaint with the supervisory authority – the Information Commissioner’s Office (ICO). You can find more information on the ICO website at <https://ico.org.uk/concerns/> regarding the complaints process.

Changes to this privacy notice

We will keep this privacy notice under regular review and we will place any updates here. At the start of this privacy notice we will tell you when it was last updated.